

2022 ANNUAL REPORT

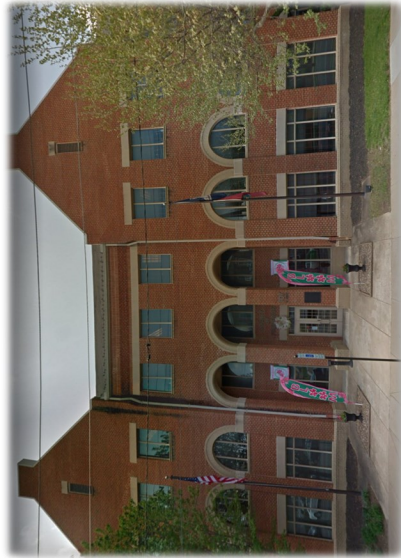
(July 1, 2021—June 30, 2022)

FREDERICK COUNTY, VA DEPARTMENT OF SOCIAL SERVICES

Exceptional and Innovative Human Services



Frederick County Department of
Social Services
107 N. Kent Street, 3rd Floor
Winchester, VA 22601



GLOSSARY - Terms

- (1) Adoption Services - Provides services and registries to bring together children and families for permanent placements. Frederick County Social Services supports several adoption initiatives and issues that include recruiting prospective families, conducting home studies, partnering with the media to feature waiting children, and offering financial assistance and other services that provide stability for adoptive families.*
- (2) Child Care - Provides funding to enhance the quality and affordability of child care services available to families.*
- (3) Child & Family Team Meeting or Family Partnership Meeting - A strength-based meeting that brings together families, natural supports, and formal and informal resources. The meeting is led by a trained facilitator to ensure that all participants have an opportunity to be involved and heard. The purpose of the meeting is to address the needs of families and to build upon the Family's strengths. The goal of the process is to enable child(ren) to remain safely at home whenever possible.*
- (4) Energy Assistance - Assists low-income households in meeting their immediate home energy needs through assistance with the purchase of home heating fuel or emergency heating or cooling needs.*
- (5) Mandated Report - An individual who holds a professional position that requires them to report to the appropriate state agency cases of child abuse that they have reasonable cause to suspect (Social Worker, Physician, Teacher, or Counselor)*
- (6) Medicaid - Makes direct payments to health care service providers for eligible individuals who are unable to pay for needed medical services. Medicaid pays for a variety of medical services, including prescription drugs, doctor visits, nursing facility care and hospital care.*

GLOSSARY - Acronyms

- (1) **APS** (Adult Protective Services) - Provides services to incapacitated adults 18 years of age and older and to adults age 60 years or older. These services are designed to assist the adult in remaining in the least restrictive setting and functioning as independently as possible, to establish or strengthen appropriate family and social support systems and to support the adult in self-determination.
- (2) **CFW** (Clarke, Frederick, Winchester) - Foster care training and recruitment program committed to working with birth and resource families to provide a safe and nurturing environment for foster children
- (3) **CPS** (Child Protective Services) - Investigates reports of child abuse and neglect. Provides services to treat and prevent abuse and neglect.
- (4) **FC** (Foster Care) - Provides services to children and families when circumstances require the child to be removed from their home. Foster Care provides a safe and stable environment for the children and older youth until the issues that made placement outside the home necessary are resolved.
- (5) **FCDSS** (Frederick County Department of Social Services)
- (6) **SFY** (State Fiscal Year) - The State Fiscal Year period for Virginia is from July 1 - June 30 therefore all data for SFY21 will be from July 1, 2020—June 30, 2021
- (7) **SNAP** (Supplemental Nutrition Assistance Program) - Supplements the food budgets of low-income households to help assure needy persons a nutritionally adequate diet.
- (8) **TANF** (Temporary Assistance to Needy Families) - Provides time-limited financial assistance and employment-related services to enable families with children to become self-supporting.
- (9) **VIEW** (Virginia Initiative for Education and Work) - Offers employment-related activities, training, and support services to TANF recipients while providing the opportunity to achieve economic independence skills necessary for self-sufficiency.



FREDERICK COUNTY DEPARTMENT OF SOCIAL SERVICES

Message from the Chairman of the Board of Directors **John Lamanna**

It is a privilege to serve as the Chairman of the Frederick County Department of Social Services Board of Directors. Through this role I have had the opportunity to view the dedicated service of the Department's Staff as they strive to strengthen families and individuals by educating, supporting, and offering essential services to those in need.

Each year brings new challenges and each year the staff of just over 85 employees do what they can to meet those challenges. This past year required the department to adjust its operations as they moved gradually beyond the impact of the pandemic. A new normal was established. Unfortunately, an aspect of that new normal was the emergence of a public mental health emergency. In response the department took the lead to work collaboratively with community partners to address the crisis impacting youth and adults. Cases managed for older children saw high acuity placing additional stress on staff as they searched for appropriate services. As challenges change and intensify, the department remains responsive in their role to serve those in need of support and care.

A wide array of benefits and support services are provided to the residents of Frederick County by the Frederick County Virginia Department of Social Services (FCDSS). This brochure provides a look at the support and services that FCDSS provides to the citizens of our County. Recent statistics show that 7% of the county residents live at or below the poverty levels. Approximately 10% of the children under the age of 18 live in homes with incomes below the national poverty guidelines. The department continues to see a rise in the number of children as well as adults that qualify for child protective services and adult protective service. This drives the need for the expansion of services to support the needs in our community.

During this fiscal year, over \$154M was added into Frederick County businesses by way of programs such as Medicaid, the Supplemental Nutrition Assistance Program (SNAP), and Child Care Services. Of this amount approximately 54% came from Federal dollars, 42% from State funds, and 4% from local County dollars.

FCDSS continues in the role of coordinating and supervising Foster Care Training and Recruitment for Clarke County, Frederick County, and the City of Winchester. The staff coordinates recruitment and training for families interested in providing Foster Care. There is a continuing need for foster care families in our communities.

It is the belief of the Board that the true character of a community is evidenced by the manner it cares for its most vulnerable. The department's work shines a positive light on Frederick County. In our ever-changing society, the department continues to be challenged to be able to recruit, hire, and maintain a fully staffed department that can provide quality services to the citizens of Frederick County. As a Board, we continue to strive to support the staff as they work to provide these services.

Thank You

Dr. John Lamanna, Chair

Frederick County Department of Social Services Board of Directors

SFY 2022 Board Members

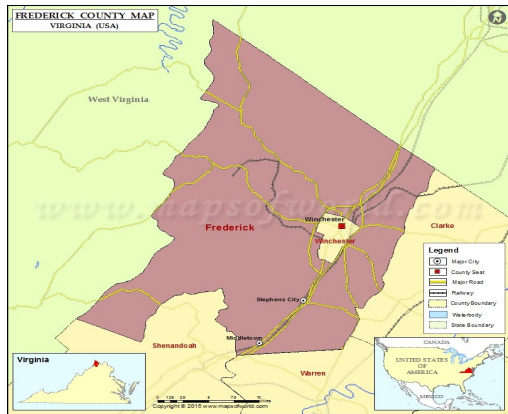
John Lamanna, Chairman	Board Member At-Large
Gail W. Rush, Vice Chairman	Opequon District
Gayle Ferreira	Shawnee District
Alan L. Morrison	Gainesboro District
Sharen Gromling	Stonewall District
Kermit Gaither	Back Creek District
Diane Payne	Red Bud District
Josh Ludwig	Board of Supervisors Liaison
Jay Tibbs	Deputy County Administrator

Directors

Tamara L. Green	Director
Linda Gibson	Assistant Director

Contact Us

107 N. Kent Street, 3rd Floor
 Winchester, VA 22601
 Phone: (540) 665-5688
 Fax: (540) 665-5664



OUR GENEROUS SPONSORS

FOR THE 2021 HOLIDAY PROJECT!

Aikens Hotel Group	Anita Flowers
Bank of Clarke	Vicki Newlin
Behavior Resources, PLC	Katie LoMonaco
Beta Sigma Phi Epsilon Chapter	Keighley Gore
Blue Ridge Pulmonary	Marilyn Kerns
Buffalo Wild Wings	Winchester OBGYN
Dr. Cindy Knotts, DSS	Frederick County Victim Witness
Frederick County General District Court	Gap Solutions/ Jackie Trabosh
Frederick County Planning Department	Grace Lutheran Church Youth Group
Carolyn Rae	Hand and Stone Massage
Frederick County Sheriff's Office	Kiwanis Club of Winchester
The Law Office of Marilyn Solman	Sweet Tooth Bakery
Rossi Selzer	Rappahannock Electric Cooperation
Penny Lamons	Stephens City Family Medicine
FC Commission of the Revenue's Office	Highland Memorial Presbyterian
Teresa Hass	Kate Welton
Vince Doss	Lynn Gooding
Girl Scout Troop 40304	Grove's Winchester Harley-Davidson
Molly Magness	Apple Blossom Family Practice
Rachel Hagenmyer	Sheriff Millholland
Glazed and Confused Donuts	Jenny White
Little Mountain United Methodist	Market Street Church
Hites Chapel United Methodist	NRADC Records
FC Criminal Investigation Division	Public Works
Frederick County Fire and Rescue	Commonwealth's Attorney

HOLIDAY BASKETS AND GIFT PROJECTS

The 2021 Holiday Project was a success as always! We were overwhelmed with the response from our sponsors. We received tremendous support from the community to help the families within our community that need assistance.

For Thanksgiving, we collected enough food to make 41 food baskets for our families. For Christmas, we sent out 74 wish lists from our children. We had 40 families, churches, and businesses that donated to our children, including Winchester Church of God who donated \$1700 in Walmart and Target Gift Cards.

Burnt Factory United Methodist Church provided 32 Christmas dinner baskets for our families which were distributed on December 22nd.

We thank every person who helped this holiday season.



Thank You!

If you would like to be a sponsor during the Holiday season, please call 540-665-5688 and ask to speak to one of the Human Services Assistants on the Family Services Team.

VISION

Our vision is to provide exceptional and innovative social services to the citizens of Frederick County.

MISSION

Our mission is to deliver client centered, quality human services that help the citizens of Frederick County achieve safety, independence, and overall well being.



Frederick County Department of Social Services CORE VALUES

Be People Focused

- Listen and respond to every individual's needs with empathy and compassion.
- Focus on what is in everyone's best interest.
- Trust that people are the experts of themselves.
- Be authentic and transparent in all interactions.

Commit to Excellence

- Promote relationships based on honesty, integrity, and respect for all.
- Recognize the importance of teamwork and willingness to assist others while offering kindness, patience, and support.
- Communicate with others openly, respectfully, professionally, timely, and with positive intent.
- Provide a work environment that promotes innovation and creativity.

Respect Differences

- Remain truthful, fair, and consistent in application of decisions, policies, and services.
- Have compassion for all.
- Understand and appreciate our cultural diversity.
- Actively listen to each other and respect everyone's contributions.
- Provide a safe, secure, and pleasant work environment that promotes trust and mutual respect.

*Glossary of Acronyms and Terms can be found on page 14 and 15

Benefit Programs

The Federal Public Health Emergency (PHE) remained in place once again for the State Fiscal Year (SFY) 2022 which meant reviews of Medicaid cases were still suspended as in the previous year. The State also continued to provide additional supplemental payments to all SNAP recipients that ensured all households received the maximum allotment for their household size. The agency continued to provide additional benefits for clients through its Energy, Child Care and TANF programs as well.

SNAP

	FY20	FY21	FY22
Applications	2,178	2,252	2,374
\$ Issued	\$7.4 M	\$11.9 M	\$15.3 M

MEDICAID

	FY20	FY21	FY22
Applications	3,649	3,172	2,614
\$ Issued	\$93.4 M	\$108.2 M	\$124.3 M

TANF

	FY20	FY21	FY22
Applications	405	373	397
\$ Issued	\$324,23	\$344,331	\$397,987

Total number of Residents who received benefits
(SNAP, MEDICAID, and TANF) during this
Fiscal Year = **20,115**

Services Programs

CFW FOSTER FAMILY PROGRAM Clarke, Frederick, and Winchester

In FY 2022, CFW staff followed up with over 79 community inquiries regarding foster parenting, adoption, and how to support the local child welfare system. Each month, CFW holds a virtual information session for prospective families to learn about the fostering process. Currently, CFW provides support to 38 approved regular and kinship families.



If you are interested in becoming a foster parent, please scan the QR code below

and enter your information:



You can also contact us at:

Cindy Avvenire 540-665-5688 ext 185 Cindy.Avvenire@fcva.us

Alycia Kleckner 540-665-5688 ext 117

Alycia.Kleckner@fcva.us

www.cfwfostercare.com

Services Programs

FOSTER CARE

Foster Care Team locates safe and stable placements for children and older youth until the issues that made placement outside the home necessary are resolved. The foster care unit continues to persevere despite multiple challenges with locating and securing placements for high acuity youths who have been placed in foster care. The Unit continues to facilitate relationships between community partners to provide support and services to the children and families.

Average Number of Children in Foster (SFY)

FY20	FY21	FY22
41	42	43

Money Spent in Foster Care and Adoption Subsidy (SFY)

FY20	FY21	FY22
\$1,678,434	\$1,446,442	\$1,419,302



Benefit Programs

CHILD CARE

	FY20	FY21	FY22
Applications	224	226	278
\$ Issued	\$844,975	\$667,748	\$957,373

Energy Assistance Programs

	FY20	FY21	FY22
Applications			
Fuel	475	450	465
Crisis	98	93	181
Cooling	256	253	316
Total Expenditures	\$248,663.9	\$266,440.6	\$469,863.9



Services Programs

CHILD PROTECTIVE SERVICES (CPS)

Despite the staffing shortage, the Child Protective Services Team has continued to see children within designated timeframes while assessing safety. This has resulted in cases remaining open for longer periods of time in order to secure safe case closure.

	FY20	FY21	FY22
Referrals	1,099	1,095	1,264
Family Assessments	429	407	399
	FY20	FY21	FY22
Total Investigations	130	109	111
Founded Investigations	7	10	12

IN-HOME (CPS)

The In Home Team works diligently to protect children at High/Very High risk of maltreatment and prevent Foster Care whenever possible by providing supportive services to families in our community. Family Services cases are available on a voluntary basis to support families in meeting the needs of their children.

	FY20	FY21	FY22
Ongoing Cases (Avg/month)	28	19	19
Family Services (Avg/month)	3	4	4

Services Programs

CHILD AND FAMILY TEAM MEETINGS

The Department has continued to use technology in order to offer meetings remotely. The Department continued to hold Child and Family Team Meetings or Family Partnership Meetings in person and virtually. Families continue to engage and participate in person and virtual meetings and invite their support system. The flexibility of virtual meetings allowed natural supports, community partners, school personnel, legal counsel, and service providers to increase engagement and collaboration which results in positive outcomes for our families.

Family Team Meetings (Avg/month)

FY20	FY21	FY22
18	22	20

ADULT PROTECTIVE SERVICES (APS)

APS workers are knowledgeable of community resources and assist clients with accepting services while also respecting their rights to self-determination. Services cannot be forced upon adults who have capacity and refuse services. APS workers cannot take endangered adults into custody.

	FY20	FY21	FY22
Investigations	408	504	478
Ongoing APS (Avg./month)	70	62	58
Adult Services Cases (Avg./month)	223	220	245